



PERSISTENT

Transforming Patients
Experience Rapidly Through

CARE COORDINATION





For a world class patient care experience

Healthcare providers need Digital Transformation based care models to collaborate better

Patient-centered care includes:

- Rapid & timely care
- Highest level of patient satisfaction, attention & experience





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CARE COORDINATION

Care Coordination

is among the top priorities identified by the National Quality Council, U.S. Department of Health & Human Services.

So, how focused are you?

Challenges

- Patient & medical records spread across different silos
- Unavailability of documentation & medical records at the right time
- Collaboration/communication gap
- Absence of a patient's 360 view
- Lack of a foolproof tracking mechanism



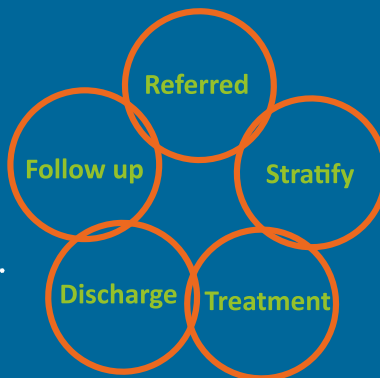


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Solution

CARE COORDINATION, built on Salesforce platform, it allows complete access to a patient's data stored in one place.

Bringing data lying in silos in one consumable form





Features

- Care dashboard
- Patient onboarding
- Timeline view
- Care plan
- Care templates
- Goals & tasks
- Assessments
- Barriers to care identification & tracking
- Risk stratification
- EMR integration ready

Benefits

- Enhanced & enriched patient care experience
- Greater ROI on existing Salesforce investment
- Improved long term relationship between patients and care providers



PERSISTENT

Salesforce expertise at persistent

Strong healthcare industry experience and development partner to Salesforce.com

350+
Salesforce.com engagements

600+
Salesforce Engineers

1000+
Consultants in Persistent's Cloud Practice

9.5
CSAT score (out of 10)

Salesforce.com Best Practices & Accelerators

Force Certified Platinum Partner



PERSISTENT

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